

# Tricky Conversations

## What is covered in Tricky Conversations?

- Understanding different expectations / needs raised by team members
- The hear/felt/found response to diverse needs
- Providing the non-negotiables / employer position and agreeing a compromise when people have personal needs that need to be accommodated within the work environment

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## Who is it for?

This module supports leaders with having some of those dreaded conversations. When team members are seeming to be unreasonable and there is a clear misunderstanding between you and the team member the techniques shared in this module help re-establish trust and get the relationship back on track.

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## What does it offer?

Conversations guides to clarify needs and expectation underpin this module. Re-establishing what is fair and what is necessary is sometimes an important way we can provide clarity and get to an understanding of what is required from all stakeholders when an impasse has been reached.

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## How do we sign up?

Contact us at [madebetterhuman.com.au](https://madebetterhuman.com.au)

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CONVERSATIONS  
SERIES